

Brieana Davis

302-828-1140 brianadavis24@gmail.com [Linkedin](#)

Newark, DE

Motivated and compassionate University of Delaware alumni with diverse experience in customer service, nonprofit support, and youth mentoring. Skilled in communication, time management, and problem-solving, with proven ability to work in both fast-paced and community-oriented environments. Passionate about building inclusive and supportive spaces for youth and families. Bachelor of Arts in Human Services with plans to earn a Master's in Social Work. Long-term goal of becoming a school social worker to support students' academic, emotional and social success both within the school and community.

- Problem Solving
- Mentoring and Youth Support
- Time Management
- Communication & Interpersonal Skills

Experience

Child Welfare Caseworker

Child and Families First- Wilmington, DE

June 2025- Current

- Assessed child safety and family risk factors.
- Created and managed family case plans
- Conduct home visits, safety assessments, and interviews to evaluate living situations and child well-being.

Intern

One Step at A Time- Wilmington, DE

October 2024- May 2025

- Supported children from displaced communities through after-school mentoring and academic assistance
- Helped plan and lead engaging activities that promote learning, creativity, and teamwork
- Fostered a safe, welcoming and supportive environment for youth, encouraging personal growth and confidence.

Server

Bertucci' Restaurant- Newark, DE

March, 2022- Current

- Provided customer services that contributed to repeat business and positive guest experiences.
- Assisted in training new servers.
- Maintained a positive , professional demeanor in a fast- paced environment.

Server

Bob Evans Restaurant- Middletown, DE

March, 2022- June, 2023

- Managed multiple tables during peak hours, ensuring timely and courteous service.
- Helped create a friendly and supportive work environment by being a team player and staying positive during busy shifts.

Customer Service Representative

Alex and Ani— *Newark, DE*

September, 2021- August, 2022

- Engage in conversation with customers to understand needs, resolve issues and answer product questions.
- Answered customer inquiries and provided accurate information regarding products and services.
- Promoted high customer

Education

University of Delaware — *Newark, DE*

Bachelor of Arts, May 2025: *Major in Human Services, Minor in Family and Community Services*

Middletown High School- Middletown, DE

High School Diploma, June 2021

Certifications & Training

- QPR Gatekeeper Training for Suicide Prevention- Completed (April, 2025)

References

Available upon request